# Slovenia - Passenger cars

# **General rental information**

# Important documentation

#### **Driver's license**

The renter and driver must have a valid driver's license and must present it together with their ID card or passport when picking up the vehicle. In addition, the following conditions apply depending on the country of issue of the driving licence.

#### **EU Driving licences**

Valid driving licences from all EU countries are accepted

Driving licences issued outside the EUThe passports printed in non-Latin characters (Arabic, Japanese, and Cyrillic) must be accompanied by a valid International Driving Permit. An International Driver's Permit is not required for Chinese driver's licenses, but you must provide a valid license translation form (available from Sixt China by contacting cs@sixt.com.

Photocopies, digital licenses, learner's licenses, and driver's licenses with driving restrictions will not be accepted.

# Age restriction

There are certain regulations regarding the minimum age and possession of a driving licence, which can be found during the booking process, depending on the vehicle booked. Basically, the minimum age of any driver is 18 years. Depending on the vehicle, it is possible to deviate from the minimum age.

In Slovenia, the following rules apply to the minimum age and possession of a driving licence:

Minimum age	Requirements	Vehicle category
18	Possession for at least 1 day	MCMR, ECMR, EDMR, CDMR, EFMR, EDAE
21	Possession for at least 1 day	CLMR, CWMR, IWMR, IVMR, CFMR, EDAR, CDAR, CPAR, CWAR, IWAR, IVAR, CFAR, IFAR
23	Possession for at least 1 day	CCAE, IDAR, SDMR, SDAR, SWAR, FWAR, SVAR, FVMR, IFMR, SFMR, SFAR, PFAR, ILAE
25	Possession for at least 2 years	FDAR, PDAR, PVAR, FFAR
30	Possession for at least 5 years	LWAR, XSAX

For young drivers under the age of 23, a surcharge of 12.20/day or a maximum of EUR 122 per rental is charged.

#### **Tariff information**

#### General

All credit cards and debit cards from internationally renowned credit card issuers – such as American Express, Diners Club, Eurocard/Mastercard, Airplus, Visa, Discover and JCB – are accepted as means of payment. The payment method must be issued in the name of the driver, must be presented when picking up the vehicle and must be valid.

For LWAR, XSAX groups, 2 credit cards are required.

The Sixt CarExpress Servicecard (Advantage Circle) is only accepted in combination with a valid credit/debit card.

Keep in mind that a credit card PIN may be required for credit card payments.

For the selected means of payment as a security, the approval of an advance payment or preauthorizations is obtained:

<b>⊘</b> Vehicle category	Before authorization
MCMR, ECMR, EDMR, EFMR, EDAR, EDAE, CDMR, CDAR, CLMR, CFMR, CFAR, CCAE, CPAR, CWMR, CWAR	Rental amount + 300.00 EUR
IDAR, ILAE, IWMR, IWAR, IVMR, IVAR, IFMR, IFAR, SDMR, SDAR, SWAR, SFMR, SFAR	Rental amount + 500.00 EUR
FDAR, FWAR, FFAR SVAR, FVMR	Rental amount + 1,000.00 EUR
PDAR, PVAR, PFAR	Rental amount + 1,500.00 EUR
LWAR, XSAX	Rental amount + 4,000.00 EUR

If the LDW is not included, the deposit on the credit card is three times the amount described above.

# Special rental information with prepaid reservation

# Prepaid plan - Pay now

When booking at a prepaid price, the payment will be charged together with the total rental price (including reserved extras and costs) before the rental. The driver and payment method are finalized at the time of booking and cannot be changed. A validated credit card must be valid and available for presentation upon vehicle pick-up. Any additional charges incurred during the rental of the car will be charged to this credit card. In the event of non-collection, late pick-up or early return of the vehicle, the advance payment will not be refunded.

# Change your booking

You can change your prepaid reservation up to 48 hours before the start of the rental (subject to availability) in exchange for a reservation change fee of EUR 20.00. Any rent already paid will not be refunded; In this case, no related costs will be reimbursed either

related to the change of the reservation. Any changes to the prepaid reservation may affect the rental price. It is not possible to change the reservation from prepaid to non-prepaid.

### Cancel

You can cancel your reservation before the rental starts. In the event of cancellation, the rental payment already paid will be refunded taking into account the cancellation costs. The cancellation cost is the amount of the rental cost (including any extras and costs) for a maximum of 3 rental days. Cancellations can be made online or in writing. Written cancellations must be addressed to: Sixt Slovenija, Sedež, Anticus d.o.o., Brnčičeva ul. 13, 1231 Ljubljana - Črnuče, e-mail: info@sixt.si.

#### No-show

If you do not pick up the ordered vehicle or do not pick it up at the agreed time, the rental fee already paid will be withheld in full.

#### **Conditions of coverage**

The renter is responsible for the vehicle until the vehicle is picked up and inspected by a member of the SIXT staff.

#### **Third-Party Coverage (TI)**

TI vehicle coverage includes liability to third parties with a maximum coverage of EUR 1,000,000.00 for property damage.

The maximum amount of personal injury coverage is EUR 5,000,000.00 per injured person. Protection is limited to Europe only.

The use of a vehicle for the transport of dangerous goods is exempt from protection. All coverage as part of the rental agreement becomes null and void, especially if the vehicle was used by an unauthorized driver or if the driver of the vehicle does not have the required driver's license at the time of the incident.

#### Reduced Liability (LDW)

Reduced motor vehicle liability (including protection against theft) eliminates the driver's liability to a part of the vehicle (bodywork) in the event of damage or theft.

If the LDW is part of the lease agreement, the customer is only liable up to the following amounts:1,000.00 EUR (MCMR, ECMR, EDMR, EFMR, EDAR)1,200.00 EUR (EDAE)1,400.00 EUR (CDMR, CDAR, CLMR, CFMR, CFAR, CWMR, CWAR)1,600.00 EUR (CCAE, CPAR, IDAR, IWMR, IWAR, IVMR, IVAR, IFMR, IFAR)1,800.00 EUR (ILAE, SDMR, SDAR, SWAR, SFMR, SFAR, SVAR, FVMR)2,000.00 EUR (FDAR, FWAR, FFAR)2,300.00 EUR (PDAR, PFAR)2,500.00 EUR (PVAR) No reduction possible, tenant is fully responsible (XSAX)

If reduced liability is not accepted, the customer will be responsible for the full value of the car.

#### Further reduced liability (Top Cover LDW)

If the LDW is already included in the prices, the renter can choose Top Cover LDW to reduce liability (bodywork).

If Top Cover LDW is accepted, the customer is only liable for the following amounts:

300.00 EUR (MCMR, ECMR, EDMR, EFMR, EDAR, EDAE)

450.00 EUR (CDMR, CDAR, CLMR, CFMR, CFAR, CWMR, CWAR)

600.00 EUR (CCAE, CPAR, IDAR, IWMR, IWAR, IVMR, IVAR, IFMR, IFAR)

650.00 EUR (ILAE, SDMR, SDAR, SWAR, SFMR, SFAR, SVAR, FVMR)

700.00 EUR (FDAR, FWAR, FFAR)

800.00 EUR (PDAR, PFAR)

900.00 EUR (PVAR)

Top Cover LDW is not valid in countries where entry is prohibited.

### **Super Top Cover LDW**

If the LDW is already included in the price, the renter can choose the Super Top Cover LDW to eliminate the liability (bodywork).

If Super Top Cover LDW is accepted, the customer is only liable for the following amounts: 0.00 EUR\*

Super Top Cover LDW is not valid in countries where entry is prohibited.

The LDW Super Top Cover does not cover damage to the vehicle resulting from improper use.

\*LDW, Top Cover LDW or Super Top Cover LDW excludes: interior and chassis damage, damage to glass, damage to mirror glass, tires/wheels, rims, lights, antenna, wheel covers, wipers and mechanical parts.

### Interior Cover (BQ)

By taking out interior coverage, liability in the event of dirt or damage to the interior of the vehicle can be reduced to a predetermined franchise or eliminated.

### Tyre and glass damage cover (TG)

Coverage for damage to lights, tires and glass provides protection against damage to tires, rims, wheel covers, damage to the glass part of the mirror, windshield, side and rear windows, with a deductible of EUR 0.00.

If the coverage is not accepted, the customer will be responsible for the full extent of the damage to the mentioned parts of the vehicle.

Loss of income due to inability to use the vehicle

In the event that the vehicle is not in a state of further use or rental, SIXT reserves the right to reimburse the costs due to the inability to use the vehicle.

# General price list of coverages

					Т	G
max LDW/Top LDW/Super Top LDW = x10/month		LDW	Top LDW	Super Top LDW	EUR/day	Max. EUR
MCMR	Fiat 500 or similar	€18.30	€13.30	€22.56	€6.00	€90.00
ECMR	Opel Corsa or similar	€18.30	€13.90	€22.56	€7.00	€105.00
EDMR	VW Polo or similar	€18.30	€13.90	€22.56	€7.00	€105.00
EMFF	Peugeot 2008 or similar	€18.30	€13.90	€22.56	€7.00	€105.00
EDAR	VW Polo avt. or similar	€18.30	€13.90	€22.56	€7.00	€105.00
EDAE	Renault Zoe car. or similar	€18.30	€15.20	€23.86	€8.80	€132.00
CDMR	Opel Astra or similar	€18.30	€15.20	€24.47	€8.80	€132.00
CDAR	Opel Astra avt. or similar	€18.30	€15.20	€24.47	€8.80	€132.00
CLMR	VW Golf or similar	€18.30	€15.20	€24.47	€8.80	€132.00
CFMR	Renault Captur or similar	€18.30	€15.20	€24.47	€8.80	€132.00
CFAR	VW T-Cross avt. or similar	€18.30	€15.20	€24.47	€8.80	€132.00
CCAE	Opel Mokka avt. or similar	€22.40	€17.40	€26.67	€9.80	€147.00
CPAR	Bmw 1 avt. or similar	€18.30	€15.20	€24.47	€8.80	€132.00
CWMR	VW Golf variant or similar	€18.30	€15.20	€24.47	€8.80	€132.00
THE HOT	Opel Astra sw avt. or similar	€18.30	€15.20	€24.47	€8.80	€132.00
IDAR	MB B avt. or similar	€22.40	€17.40	€27.28	€9.80	€147.00
ILAE	VW ID 4 avt. or similar	€22.40	€17.40	€27.28	€9.80	€147.00
IWMR	Skoda Octavia sw or similar	€18.30	€17.40	€27.28	€9.80	€147.00
IVMR	VW Touran or similar	€22.40	€17.40	€27.28	€9.80	€147.00
IVAR	VW Touran avt. or similar	€22.40	€17.40	€27.28	€9.80	€147.00
IFMR	VW T-Roc or similar	€22.40	€17.40	€27.28	€9.80	€147.00
IFAR	Audi Q2 car. or similar	€22.40	€17.40	€27.28	€9.80	€147.00
SDMR	Opel Insignia or similar	€24.40	€18.40	€28.89	€11.70	€175.50
SDAR	It's a great car. or similar	€24.40	€18.40	€28.89	€11.70	€175.00
SWAR	VW Passat sw avt. or similar	€24.40	€18.40	€28.89	€11.70	€175.50
SFMR	Jeep Compass or similar	€24.40	€18.40	€28.89	€11.70	€175.50
SFAR	VW Tiguan avt. or similar	€24.40	€18.40	€28.89	€11.70	€175.50
FDAR	Bmw 3 avt. or similar	€25.50	€20.50	€34.65	€11.70	€175.50
FWAR	VW Arteon SB avt. or similar	€25.50	€20.50	€34.65	€11.70	€175.00
FFAR	BMW X3 car. or similar	€29.50	€20.50	€35.26	€14.70	€220.50
PDAR	Bmw 5 avt. or similar	€29.50	€26.50	€41.46	€14.70	€220.50
TELUGU	Ford Galaxy car. or similar	€24.40	€18.40	€33.16	€11.70	€175.50
FVMR	Opel Vivaro or similar	€25.50	€21.50	€36.26	€13.40	€201.00
PVAR	A multi-car VW. or similar	€29.50	€27.00	€41.76	€14.70	€220.50
PFAR	Audi Q5 car. or similar	€29.50	€26.50	€41.46	€14.70	€220.50
LWAR	Bmw M3 touring avt.	-	-	-	-	-
XSAX	Porsche 911 4 GTS avt.	-	-	-	-	-
A	Opel Combo or similar	€18.30	€15.20	€29.35	€8.80	€132.00
В	Renault Traffic or similar	€25.50	€21.50	€35.65	€13.40	€201.00
С	Renault Master or similar	€25.50	€21.50	€35.65	€13.40	€201.00

# Personal Accident Cover (PAP)

By taking out a PAP, the coverage can also be extended to cover the consequences of an accident.

# Roadside Assistance / Assistance (BC)

The BC service is an extended coverage for breakdowns during rental and protects against high service fees and repair costs in the following events that you cause yourself in the territory of the Republic of Slovenia:

- 1) Key locked in the vehicle: in the event that the key is locked in the vehicle, Sixt will assume the costs of opening the vehicle, towing the vehicle and replacing the vehicle.
- 2) Refueling the wrong fuel (no further driving after the wrong refueling)
- 3) Low battery assistance: In case of need for start-up assistance, Sixt will assume the cost of the assistance (carried out by the vehicle manufacturer or one of its partners).
- 4) Loss of the key: in the event of loss of the key, Sixt assumes the costs of providing the spare key, transporting/shipping the spare key for the vehicle to be towed and for the replacement vehicle.

All services can only be ordered by direct request to Sixt 24-hour roadside assistance. We will determine the type and scope of service that is necessary for the customer to continue their journey. If there is any damage to the rental vehicle that is not covered by Sixt under BC, the renter is responsible for such damage.

Towing the vehicle or the transport of the defective vehicle and the associated costs (demurrage) are not included in any coverage.

BC coverage is not valid outside the territory of the Republic of Slovenia. It is charged at a price of EUR 5.5 per day, for a maximum of 7 days or EUR 38.5 per month.

#### Cross-border use of the vehicle and territorial restrictions

The choice of vehicle may restrict travel to certain countries.

Cross-border use of the vehicle is allowed in the following countries:

Albania, Andorra, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Czech Republic, Croatia, Denmark, Finland, France, Germany, Hungary, Italy, Liechtenstein, Luxembourg, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, San Marino, North Macedonia, Serbia, Slovakia, Spain, Sweden, Switzerland, Vatican City.

Return of the vehicle in any of the countries listed above is possible with prior notice.

For automotive groups EDAE, CCAE, ILAE, FDAR, FWAR, FFAR, FVAR, PDAR, PWAR, an additional permit is required to enter the countries listed below:

Albania, Bosnia and Herzegovina, Serbia, Montenegro, Bulgaria, Poland, Romania, North Macedonia.

For vehicle groups LWAR, XSAX is allowed across the borders of Austria, Croatia, Italy and Hungary. One-way rentals outside Slovenia are prohibited.

Entry into one of the countries not listed above (with valid exceptions) is strictly prohibited!

Overseas use is an extension of your booked insurances so that they also cover the vehicle abroad in approved countries.

In the event of a breach of cross-border and territorial restrictions, all protections lose their validity.

# Costs when traveling abroad

The fee for the use of the vehicle abroad provides coverage and roadside assistance outside the border of the Republic of Slovenia and costs EUR 9.80 per day or a maximum of EUR 49 for the entire rental period. The addendum does not preclude an entry ban clause.

#### **Accessories**

Extras can be booked without obligation and subject to availability.

	EUR/Day	Max. EUR
		/ month
Infant Child Seat	€13.50	€67.50
Child seat	€13.50	€67.50
Rider	€11.80	€59.00
Snow chains	€4.00	€20.00
GPS - portable navigation device	€8.50	€102.00
Mobile Internet	€7.10	€49.70

In the period from 15 November to 15 March, winter tyres are mandatory in Slovenia, the use of which must be additionally charged.

# One-way rentals

One-way rentals to Sixt locations in Slovenia are free.

International one-way rentals are only allowed for selected countries, depending on the current tariff:

	EUR
Zagreb	€190.00
Pula, Rijeka, Poreč	€250.00
Zadar, Split	€560.00
Dubrovnik	€950.00
Croatia (other cities)	€850.00
Klagenfurt, Graz, Villach	280,00€
Vienna, Salzburg	€560.00
Austria (other cities)	€850.00
Munich, Nuremberg	€850.00
Frankfurt, Stuttgart	€900.00
Düsseldorf, Berlin	1.500,00€
Germany (other cities)	1.800,00€

Trieste	€300.00
Venice, Treviso	€500.00
Milan, Bologna, Florence	€800.00
Rome, Genoa, Turin	1.000,00€
Italy (second places)	1.800,00€
Zurich	1.100,00€
Switzerland (other cities)	1.900,00€
Budapest	€750.00
Hungary (other cities)	1.300,00€
Brussels	1.300,00€
Belgium (other cities)	2.000,00€
Prague	€900.00
Czech Republic (second places)	1.200,00€
Bratislava	€750.00
Slovakia (other cities)	1.300,00€
Copenhagen	1.800,00€
Denmark (second places)	2.300,00€
Lyon, Nice, Monaco	1.400,00€
Marseille	1.500,00€
Paris, Lille, Strasbourg	1.800,00€
France (other cities)	2.500,00€
Amsterdam	1.600,00€
Netherlands (other cities)	2.500,00€
Stockholm	1.800,00€
Sweden (second places)	2.500,00€

If the renter returns the vehicle to any other location as stated on the rental agreement or agreed with Sixt rent a car, an unauthorized return of EUR 2800.00 will be charged as an additional cost of the one-way rental.

#### **Navigation device**

Navigation devices are available at an additional cost.

### Additional driver

An additional driver whose details are specified in the rental agreement will only be charged if the additional driver presents a valid driving license.

### Child seat

A child seat is available at an additional cost.

# **Fuel and Electricity Policy for Vehicles**

When issuing a vehicle, the vehicle usually contains a full tank of fuel. In the event of returning a vehicle with missing fuel, each missing litre of fuel will be charged at a price of EUR 3.60 per litre. This is true even when the vehicle did not have a full tank of fuel at the time of issue. In these cases, the difference is charged. When issuing an electric vehicle, the vehicle usually contains a charged battery (100% - 80%) and can return with a minimum of 20%. In the event that the vehicle is returned with less than 20%, an additional charge will be charged. Electric vehicles have an EV Magna card, which can only be used at a petrol station for electric charging stations. In the event that the charging cost (or other additional costs) appears on the EV Magna card

during the rental period, they will be additionally charged on the final invoice of the renter. Misuse of the EV Magna card will be charged to the renter for the cost of consumption + administrative costs of EUR 50.00. The range of an electric vehicle with a fully charged battery may vary depending on driving style, road conditions and outside temperature.

#### Prepaid fuel

Upon picking up the vehicle, the renter can pay extra for the prepaid fuel service (PF) and return the vehicle with an empty tank. The price of the service depends on the type of vehicle received by the renter and is visible on the rental agreement. The cost of unused fuel is not refunded to the renter!

### Refuelling fee

Upon picking up the vehicle, the renter can pay an additional refueling fee (FF) and return the vehicle with the missing fuel. The refuelling fee (FF) is charged at the time of pick-up of the vehicle in the amount of EUR 12.20. After the end of the rental, the missing litres are additionally charged at the current fuel prices.

# **Delivery and collection**

Delivery/pick-up service is available upon request. Contact the Sixt branch station for rental.

The delivery/pick-up service within the city limits (30 km within a radius of the office) is free of charge.

If the delivery or pick-up location is more than 30 km from the nearest Sixt office, the cost of delivery/pick-up of the vehicle will be charged at the price:

30 km - 50 km: 30.00 EUR + 0.35 EUR / km, 50 km - : 40.00 EUR + 0.35 EUR

This service is available upon request for an additional commission outside of business hours at select locations.

Delivery and pick-up to/from pedestrian areas is not possible.

The renter is obliged to report the return of the vehicle to SIXT at the end of the rental.

#### Hire a driver or a vehicle with a driver

By choosing the driver service, Sixt's driver will be available for 8 consecutive hours a day during business hours. Additional hours and out-of-hours services are available upon prior notice. The customer remains responsible for the condition of the vehicle, unless the vehicle is physically moved by the driver of the Sixt.

Services are available within individual city limits and any trip outside the city limits must be coordinated in advance with Sixt Slovenia. Additional charges may be incurred for use outside the city limits, which will be charged additionally. For more information and pricing, please contact Sixt Slovenia.

# Winter equipment

Winter tyres and snow chains are available at an additional cost.

#### **Sixt Mobile Internet**

Sixt Mobile Internet is available for a fee.

#### Other duties and taxes

#### **Premium Location Fee**

For rentals at airports and train stations, a premium location fee is paid at a rate of 10% of the basic vehicle rental.

# Off-Hours Pickup (OH)

OH service is available at select stations. In this case, the service will be charged additionally as an additional fee of EUR 35.

# Registration fee/toll

Additional charges will apply when booking a vehicle.

# Administrative fee for damage documentation

If the customer requests official documentation of damage and repairs, administrative costs of 10% of the net amount of the damage or a maximum of 61 EUR will be charged.

#### Administrative fee for traffic offences

If the renter has received a traffic/parking penalty during the rental, the renter will be charged an administrative fee of €24 together with the cost of the violation.

The renter is responsible for paying any traffic/parking penalties incurred during the rental.

Driving an electric vehicle requires additional attention from road users, as these vehicles do not cause noise.

# Damage to vehicles or loss of objects

Any new damage found to have occurred during the rental period shall be charged to the lessee in accordance with the amount of the renter's liability for the injuries and based on an estimate of the cost of repair by an official appraiser.

In the event of damage, loss or other circumstances that require immediate repair of the vehicle, the renter acknowledges and agrees to be responsible for the payment of the so-called loss of use of the vehicle.

This fee is intended for Sixt for lost revenue during the period when the rented vehicle was not available for use due to damage requiring immediate repair or for the following reasons:

Description	Price
Lost documents	€50.00
Lost license plates	€80.00
Additional cleaning of the vehicle	€36.60
Special additional cleaning of the vehicle	€183.00
Key	Official Vehicle
	Dealer Price
Loss of the charging cable for an electric or hybrid	Official Vehicle
vehicle	Dealer Price

#### Cleaning the vehicle

In the event that the car requires a special cleaning procedure upon return (i.e. removal of odor, animal feces, spills of liquids, etc.), the cleaning will be charged.

# Loss of or damage to the charging cable for e-vehicles and hybrid vehicles

In the event of loss or damage to the charging cable for electric vehicles and plug-in hybrid vehicles, a fee will be charged for the replacement of the cable.

#### Flexible Return Guarantee

Plans are subject to change. As a flexible mobility partner, we are happy to adapt to your plans. Thanks to our Flexible Return Guarantee, you have the freedom to return the vehicle to an authorised Sixt station at any time, regardless of the rental agreement.

If your plans change during the rental period, please let us know by phone

+386 15600373 or in person at one of our many stations and our employees will change your rental agreement. This allows us to adapt to your changed plans. This service is, of course, free of charge for you.

# Flexible Refund Option - Guaranteed (on the Pay Now plan)

When booking on a prepaid plan, the refund will not be refunded early. For more information, see Prepaid Plan - Pay Now.

#### Flexible late return in both tariffs (pay later and pay now)

If you return the vehicle at a later date without notifying us, you will be charged €12.20 for the cost of the Flexible Return Service. This fee applies in addition to any additional days that may arise due to the renewal of the lease.

# Flexible refund location on both plans (pay later and pay now)

If you return the vehicle to a location that is not agreed in the rental agreement, a service of EUR 19.52 will be charged at the Flexible Return location, if we have not been informed in advance of the changes to the rental agreement. With our Flexible Return Guarantee, you'll always have maximum flexibility and cost-effectiveness while driving.

All prices include VAT (if VAT is incurred). Business customers with individual contracts may be subject to alternative pricing and regulations.